

Ensuring the best care for all

ChilversMcCrea is committed to ensuring access to quality care for everyone in society including the most vulnerable. In Brighton ChilversMcCrea runs a centre for the homeless and in Barking & Dagenham a service for refugees and asylum seekers in the local community. In Cardiff and working alongside NHS Wales ChilversMcCrea runs Cardiff Health Access Practice (CHAP).

Brighton Homeless Healthcare

The homeless often have grave health needs. They disproportionately suffer from high morbidity, are prone to mental health problems and are more likely to abuse drugs. Yet too often they do not receive the care they need. A chaotic lifestyle combined with a lack of an address often means the homeless are marginalised and excluded from healthcare.

ChilversMcCrea's Brighton Homeless Healthcare practice specifically targets men and women who are homeless and not registered with a GP. It provides booked appointments but also a daily 'walk-in' clinic for easy access. The practice works closely with the local St. John Ambulance Homeless Service and carries out regular outreach sessions at the local homeless day centre to treat difficult to engage patients. All residents of the local bail hostel are registered with Brighton Homeless Healthcare and other hostels in Brighton that provide temporary accommodation have strong links with the practice.

Barking and Dagenham – Asylum and Refugee Health Support Team

ChilversMcCrea provides a nurse-led service for refugees and asylum seekers out of the John Smith Medical Centre covering the whole of the London Borough of Barking & Dagenham. With access to interpreting and language support the team provide a culturally appropriate, professional, confidential and accessible service including outreach visits. Patients are referred from far and wide including the National Asylum Support Service, A&E wards, job centres, religious institutions, the probation services and the police. The team also works with local GPs giving assistance and support to colleagues dealing with refugees and asylum seekers.

Cardiff – Cardiff Health Access Practice

This practice provides primary care services for asylum seekers and refugees. As well as managing a registered list of over 1500 patients the practice operates as a dispersal centre for others, providing access to primary healthcare professionals and a health assessment for individuals before they continue their journey to other parts of the country.